



**The Management requires the cooperation to the following agreement between guests and the hotel.**

**1. Check-in Time is 3:00pm**

\_\_\_ Full payment for your stay is due at time of arrival. A valid government ID is required. All guests are issued a bracelet which identifies them as hotel guests and must be visibly worn on the wrist. Lost bracelets can be replaced at a charge of \$10.00US with a valid ID. A credit hold of \$50.00US is required for incidentals.

**2. Check-out Time is 1:00pm**

\_\_\_ Please inform the Front Desk if you wish to retain your room beyond 1pm. An extension of time will be provided, depending upon availability. At check out, you may elect to retain your Ahnvee identification bracelet and remain on the property until 3:00pm at which time you will be expected to return to Reception for the bracelet removal. If you elect to stay past 300pm, an additional \$60.00 per person will be charged until 5pm after this time the full rack rate will be charge. Management reserves the right to remove the guest's belongings from a checking out room for safe-keeping at the Front Desk, should the guest fail to vacate at 100pm

**3. Guest's Belongings**

\_\_\_ A hotel safe is provided for your room to store your valuables. Management will not be responsible for any loss, damage or theft of valuables. Damage to hotel room property is the responsibility of the Guest and will be charged at Check-out. **Any items left in the room will be held for 30 days. Unless Ahnvee is contacted, the items will be considered abandoned.**

**4. NO SMOKING**

\_\_\_ Smoking is not permitted in the rooms. An additional cleaning/fumigation fee of \$250.00US will be charged to remove the odor.

**5. Guest Policy**

\_\_\_ Each suite is sold for 2 adults per night. Additional persons aged 12 to adults will be charged \$75.00US each per night. The charge for children aged 5 to 12 is \$30.00 each. However, children under the age of 5 are welcomed without charge.

**6. Visitors**

\_\_\_ Registered hotel guests are permitted **ONE unregistered visitor at a time**. Upon arrival, the visitor must be escorted to the Security Gate by the registered guest and present their valid ID; which will be held until the registered guest escorts the visitor out through the Security Gate and signs the visitor record book. If the visitor is not escorted out or the registered guest does not sign the visitor record book, the visitor's ID will be retained. No room visitors may enter or exit the complex without a registered hotel guest present.

**7. Damage to Hotel Property**

\_\_\_ Registered guests will be held responsible for any loss or damage to hotel room property.

**8. Pool Suite Rooms**

\_\_\_ These suites are restricted to persons aged 18 or over. Alcohol is not permitted in the pool suites for safety reasons. The suite is not equipped with a bar and, therefore, AHNVEE RESORT & SPORTS will not be liable for any bodily harm or accidents that may result in injury or death when alcohol is present.

**9. Dress Code and Rules of Conduct**

\_\_\_ All registered guests and guest visitors must be clothed in appropriate, non-provocative attire while in our hotel lobby, hallways or common areas. Shoes, shirts and bathing suit cover-ups are required. Common areas require complete bathing suits or proper casual attire. Guests will be approached to exit the area or removed from the resort at management's discretion unless appropriate attire is worn. **Our guests are expected to adhere to our hotel policy. AHNVEE RESORT & SPORTS reserves the right to remove persons from the premises at any time without notice or refund.**

SIGNATURE OF REGISTERED GUEST \_\_\_\_\_